

Postcomm's Strategy Review

Postcomm has been asking for views on the future of postal services in the UK. The responses we receive will help us frame our regulatory strategy in the lead up to 2010 and beyond.

The purpose of Postcomm's Strategy Review is to make sure we have in place a regulatory framework that is best suited to deliver our vision for the UK postal market – “*a range of reliable, innovative and efficient postal services, including a universal postal service, valued by customers and delivered through a competitive postal market*” – in line with our statutory duties under the Postal Services Act.

In August 2006, we issued an initial consultation document asking for views from all interested parties, including: domestic customers; Royal Mail; other postal operators; major business users; mail industry suppliers; small businesses, and customer groups.


During the consultation, we held individual meetings with interested parties and, in October 2006, we hosted a seminar in London on the future of mail services. That event was chaired by Lord O'Neill of Clackmannan, who until last year was Chairman of the House of Commons Trade and Industry Committee.

Following careful consideration of stakeholder responses to our consultation, targeted research and analysis of key regulatory areas, Postcomm published its *Strategy Review Emerging Themes* consultation in August 2007.

In *Emerging Themes*, we outlined what we believed to be the critical external success factors for achieving our objectives, as determined by Postcomm's statutory duties.

We also set out our thoughts about changes that could be made to our regulatory policies, to better reflect future trends in the market, to ensure a universal service that meets the needs of postal users, and to provide greater incentives for investment and innovation.

The consultation period for *Emerging Themes* closed in November 2007 – stakeholder responses can be found on our website.



Along with further research and analysis in a number of key policy areas, the responses we received will help inform our work to shape the future of postal regulation in the lead up to 2010 and beyond.

If you would like to meet Postcomm to discuss any of the issues raised by the Strategy Review, or have any questions, please contact James Francey - email: james.francey@psc.gov.uk, tel: 020 7593 2155.

Useful links

- **www.psc.gov.uk** – Postcomm’s website, for further information on all aspects of the postal market, including full details of the Strategy Review

Please contact Postcomm for a full list of titles available in this series of factsheets.

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Postcomm is the independent regulator for postal services in the UK. This is one of a series of fact sheets designed to provide background information on key issues in the postal services sector. Contact us at 6 Hercules Road, London, SE1 7DB. **Tel** 020 7593 2100, **Email** info@psc.gov.uk

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